December 14th, 2021

December Delivery and Order Deadline Changes

Feed My People is closed for the Christmas holiday (December 23rd and 24th) and the New Years holiday (December 31st and January 3rd).

If you have an order deadline or delivery affected by the December holidays, you should have heard from us recently.

Here's some basic information for those affected:

- If you receive a delivery or want to do a customer pick-up between Wed. December 22nd and Tues. December 28th, you will need to order by Mon. December 20th.
- If you receive a delivery or want to do a customer pick-up between Wednesday, December 29th and Wednesday, January 5th, you will need to order by Monday, December 27th.
- Route changes have been communicated as needed.

Welcome Jeremy!

A big welcome to Jeremy, our newest team member who started last week! Jeremy is our new Outreach Specialist and he will be working with many of you to help connect your guests with FoodShare.

Jeremy is a happily married father of 4 who is very involved with his kids and their activities. In 2020, after the pandemic shut down most activities, he took his family on local state park adventures, visiting 7 state parks in just a few months! Please join us in welcoming Jeremy!

Partnership Anniversaries!

It's time to celebrate this month's partnership anniversaries! Thanks for working to end hunger!

1 Year

- AMVETS @ Home
- Barnabas Table Emergency Pantry

Register for the January Session Now!
Click [here](#) to register for this virtual opportunity.

January 12th, 10-10:45AM
Distributions - Thinking Outside the Box - Mobiles, Resident Pantries, Senior Programs, and More!

Join us to discuss unique ways to get food to our neighbors in need. We look forward to hearing from you and sharing some new ways FMP has expanded programming to reach more people in need.

![Horseradish Cartoon](image)

**Horseradish: Did You Know?**

Did you know that Horseradish has many health benefits?

- It contains glucosinolates, a compound that is thought to increase human resistance to cancer.
- It is exceptionally high in vitamin C.
- It can clear out your sinuses.
- It has antibiotic properties that can help cure urinary tract infections.
- It can help cure toothaches.

We recently received over 800 cases of horseradish in the warehouse. You can find it on the order form at DN700756. Order some today and share the benefits and ways to enjoy the zing of horseradish with your guests.

**So how can you use horseradish?**

- Add it to your humus or guacamole.
- Use it in a sandwich.
- Add it to your salad dressing.
- Have it with scrambled eggs.
- Mix it with your ketchup.

**Delivery Procedures Reminder**
Please allow 30 minutes before and after your scheduled delivery time to account for weather, traffic, etc.

The driver will take your items off the truck and place the pallets on the ground. Please arrange for enough volunteers to carry your food into your facility. As a rule of thumb, you should have a minimum of two volunteers per pallet of food ordered.

It is the responsibility of the program to check the items you received against the packing slip. If there are any discrepancies (incorrect product, too few, too many) please go to the Network Partners Webpage and fill out the Report A Discrepancy form within 3 business days.

Please be sure FMP has a valid phone number to call if the truck will be late/early.

If the driver arrives and no one is present, he or she will unload the products and leave a message at the phone number provided.

Please stack neatly and return complete banana boxes, milk crates, bread racks and plastic pallets as soon as possible so they may be reused.

As soon as the products are off the truck, the driver may leave.

**Winter Weather Reminders**

Winter is right around the corner. Here are some reminders about deliveries during winter weather.

Please make sure that driveways and walkways are clear of snow, and slippery spots are salted/sanded. Snow on surfaces makes it extremely difficult or even impossible for our drivers to get their pallet jacks to your door. Deep snow and ice may even prevent receipt of deliveries.

If you have pallets and milk crates to return, ideally they should be kept indoors until your next delivery to keep them free of snow. If keeping them inside is not possible, please keep pallets and milk crates covered.

There could be delays and/or time changes to your delivery due to inclement weather. Please be patient.

Most of our drivers are volunteers - we honor their comfort level in making the final “go” or “no go” decision. We will notify you as soon as possible if a delivery will be cancelled. Please let us know us as soon as you know of any road closures that may affect the route.

If you need to cancel the delivery or pick up, please leave a message on
Rick's extension (715.835.9415, ext. 102). Rick checks his phone as early as 7 a.m. and is usually in the office by 7:30 a.m. Since he will possibly not be at his desk, please leave a message.

As always, if you have any questions, please call us at 715-835-9415 ext 5.

---

**Contact Us**

*Monday-Thursday 8AM to 4:30PM, Friday 8AM to 4PM | 715-835-9415 ext 5*

**Sarah Aerts**  
Partner Agency Specialist  
Extension 126  
sarah@fmpfoodbank.org

**Tina Lurndal**  
Program and Agency Coordinator  
Extension 108  
tina@fmpfoodbank.org

**Suzanne Becker**  
Assistant Director  
Extension 104  
suzanne@fmpfoodbank.org

**Tami Syverson**  
Program Specialist  
Extension 106  
tami@fmpfoodbank.org

**Jeremy Gilbert**  
Outreach Specialist (FoodShare)  
jeremy@fmpfoodbank.org

---

*Feed My People is committed to supporting our partner programs and the people you serve. If you have any questions or comments, please contact us! We would love to talk with you.*