



An UPDATE for PARTNERS of FEED MY PEOPLE April 2026

Feed My People Closed for Memorial Day

Feed My People will be closed for Memorial Day on Monday, May 25th. Any changes in your ordering window or delivery date will be communicated by email 2 weeks in advance. Please mark your calendar with any changes to avoid your order being cancelled, and reach out if you have questions. Thank you!

Feed My People Food Bank Announces Strategic Transition of its Eau Claire Pop-Up Program

Beginning in June, FMP will scale back its Eau Claire pop-up distribution schedule from four events per month to two. Distributions will take place at the Hunger Action Center, 2610 Alpine Road, on the second Monday from 5:00–6:00 p.m. and the fourth Friday from 10:00–11:00 a.m., continuing through December. In 2027, pop-ups in Eau Claire will move to an as-needed, emergency response model rather than have a regular schedule. This shift is being made in coordination with local pantries.

For the full press release please click here: [Feed My People Eau Claire Pop-Up Press Release](#)

The Fine Print Fun

2026 Partner Manual: Understanding Your Agency Statement

- The Agency Statement contains all billing activity for your account for the prior month, as well as any outstanding balances.
- Order Reference Definitions
 - o CR = This indicates a Credit Memo which is the amount FMP has credited back to your account.
 - o The 6-digit number is the order invoice number.

· Payment Reference Definitions

- o CK #xxxx = Indicates the check number associated with the processed payment.
- o FCxxxxxx = Indicates a Food Credit has been applied to your account. The numbers following FC signifies the date the Food Credit was applied to your account.
- o Amounts appearing in parentheses also indicate a credit.
- o All credits will be automatically applied to any outstanding balance.
- Balance
- o The total balance/total due will include all charges and payments made to your account to reflect the current total amount due.
- o Statements will also indicate if there has been any food credit applied to the account.

Billing Information

- All billing information is available on Partner Hub under the "My Documents" tab.
- Invoices are generated for each order placed.
- Monthly statements are generated on the first of each month and includes the total amount due from the previous month's invoices plus any unpaid balances.

Payment Information

- Partners must remit payments payable to Feed My People Food Bank.
- o All payments must come directly from the 501(c)(3) non-profit or Sponsoring Congregation or Church.
- Partners should send one check for the total amount indicated in the Monthly Agency Statement.
- o Please include your Agency Reference Number on the Memo Line.
- Invoices are expected to be paid within 30 days.
- Partners with outstanding balances may be put on product hold until the account is no longer delinquent.

2026 Product Dating

- The code dates on packages are for store use to indicate how long the package should be displayed by retailers on retailers' shelves.
- These dates have little to do with the safety of the food for consumption.
- For many types of products, here are two websites to help you find information about product dating, safety, and quality.
- o stilltasty.com
- o foodsafety.gov
- § You can also find "Food Dating Guide" and "Keep or Toss" documents on our website, under Network Partners, Agency Info, FOOD SAFETY.
- Always follow your gut when a food item is in question.
- o When in doubt, throw it out.

The *Food Safety Manual* can be found on the FMP website under *Network Partners*. In *Network Partners*, click under [Agency Info](#) on the orange plus button to the right of FOOD SAFETY. The directory link is labeled : **2026 Food Safety Manual**.

Click here to visit our Network Partners page to find the 2026 Partner Manual, the Food Safety Manual, and the 2026 Partner Directory

We love celebrating the amazing partners and volunteers who make a difference in our communities! Since we're spread out across the area, we don't always get to see each other or hear about all the wonderful things happening. We'd love for you to share your stories and highlights with us—so we can give you the recognition you truly deserve! Feel free to send pictures and stories in so we can highlight you!

Please send to angela@fmpfoodbank.org

Spring is here!

Spring & Summer Weather Delivery Reminders From Your Friends at Feed My People Food Bank

Spring and summer weather can bring rain, heat, and changing conditions that impact deliveries and distributions. Our shared goal is to keep everyone safe while ensuring food continues to reach our communities. Please review the reminders below to help deliveries and distributions run as smoothly as possible during warmer seasons.

Keeping Delivery Areas Safe

Please make sure driveways, parking areas, and walkways are clear of mud, large puddles, debris, overgrown grass, and other obstacles before scheduled deliveries. In spring, wet or unstable ground can make it difficult — and sometimes impossible — for trucks to safely access your location or for drivers to move pallet jacks to your door. In summer, heat and sun exposure can also impact unloading conditions, so shaded or covered areas are encouraged when possible. If the truck is unable to get to the regular drop-off space, please let the Warehouse or Partnership Team know as soon as possible, and plan to have volunteers ready to assist in unloading from a different drop space.

Pallets, Bread Trays, and Milk Crates

If you have pallets, bread trays, or milk crates to return, please store them in a dry, covered, or shaded area whenever possible until your next delivery-indoor storage is the best option if possible. During spring, ensure they are kept off wet or muddy ground. During summer, avoid prolonged direct sunlight to help prevent heat damage and extend their usability. If indoor storage is not available, please ensure they are covered, accessible, and placed on a stable surface.

Weather-Related Delays or Changes

Spring and summer weather may result in delivery delays, route adjustments, or canceled distributions due to heavy rain or flooding, severe storms, or extreme heat. If this occurs, partners will be notified as soon as possible. Please monitor your email for updates and communications from our team.

Driver Safety and Volunteer Support

It is important to us that we keep our volunteers, staff, and guests safe. In some situations, deliveries or distributions may need to be postponed or canceled. We appreciate your understanding as safety must remain our top priority. If you become aware of road closures, flooding, or other conditions that may affect access to your site, please notify us as soon as possible.

Delivery Cancellations or Pickup Changes

If you need to cancel a delivery or arrange to pick up your order instead, please call the Warehouse Manager at 715-835-9415 ext. 107 and leave a message. If you do not receive a response, please contact the Partnership Manager at 715-835-9415 ext. 106 for assistance.

Food Safety in Heat and Humidity

Warmer temperatures and increased humidity can create conditions that impact food safety and product quality. Please take steps to ensure pantry and storage areas remain as cool and dry as possible. (41-70 degrees for dry storage per safety guidelines) High heat and humidity can lead to spoilage, mold growth, and compromised packaging. Please ensure good air circulation and ventilation whenever possible. Keep food elevated off the floor (6 inches) and away from walls (4 inches) to reduce moisture exposure. Monitor products regularly for signs of heat damage, swelling, condensation, or mold, and remove any compromised items immediately.

Maintaining appropriate storage conditions helps ensure the safety and dignity of the food provided to your community.

Questions or Assistance

If you have any questions, our team is happy to help. Please call 715-835-9415 ext. 5.

Community Partnership Incentive Program

The Community Partnership Incentive Program is designed to support pantries in expanding the services available to their clients beyond food assistance. By inviting outside community resources—such as human services, public safety, healthcare, or other local support organizations—into pantry distributions, partners help connect households to critical services that promote long-term stability. To recognize and encourage this collaborative approach, Feed My People will provide a food credit to participating pantries, helping offset future food purchases while strengthening community impact. Please see the program details below.

Even if you already have something scheduled, or a recurring event, we would still love to work with you on this and hear all of the great details! Reach out to your Partnership Team so we can get you all set up for potential incentive.

[Incentive Program](#)

Agnes' Table has started bringing a case manager from the FSET Program to their pantry distributions each month to assist their neighbors in job related skills. This is a fantastic service that can link people to resources, help with resumes and job searches, and really support people in their journey. Thank you to Agnes' Table for participating in this incentive program and giving your pantry neighbors a community resource.



Stone Lake Fellowship Foods is working to keep people in their community safe by having an individual on site during pantry days to give away fire extinguishers, carbon monoxide detectors, and smoke detectors. Thank you to Stone Lake for participating in this incentive program and giving your pantry neighbors a safe resource to take home with them.



We are excited for our annual fundraiser: Empty Bowls- Feeding Our Neighbors. Thursday, May 28th, 2026 from 11am-7pm at Feed My People Food Bank. Please join us as we fight hunger one bowl at a time. Tickets can be found on our website or by scanning the QR code on the poster. We hope to see you there!

Feed My People FOOD BANK

EMPTY BOWLS FEEDING OUR NEIGHBORS

ANNUAL FUNDRAISER
Thursday, May 28, 2026
11 am - 7 pm at Feed My People
(2610 Alpine Rd, Eau Claire)

Fight hunger one bowl at a time.
Every bowl purchased helps fill another.
give.fmpfoodbank.org/EmptyBowls

HUNDREDS OF ARTIST BOWLS | FOOD TRUCKS
SILENT AUCTION | FOOD BANK TOURS | LIVE MUSIC

Thank You Sponsors

Ben & Marian Anderson - Haven Church | Keith & Debby Brunett | Deb & Keith Zahms

fmpfoodbank.org | (715) 835-9415 | info@fmpfoodbank.org

Pop-Up Schedule



[Feed My People](#) | 2610 Alpine Road | Eau Claire, WI 54703 US

[Unsubscribe](#) | [Update Profile](#) | [Constant Contact Data Notice](#)



Try email marketing for free today!