



An UPDATE for PARTNERS of FEED MY PEOPLE March 2026

DATCP Grant Food

We are excited to share that the DATCP Grant food has been on the website and being ordered, bringing a wave of hope and nourishment to our neighbors! This addition will significantly enhance the local hunger relief efforts through our communities. Some of the items include apples, eggs, and pork. We encourage you to keep an eye on our ordering site for updates, as these wholesome food options are essential in our fight against hunger. Together, we can make a meaningful impact on the lives of our neighbors and communities.

The Fine Print Fun

2026 Partner Manual: Delivery Procedure for Refusals/Returns

- Partners must contact FMP within three business days of receiving the product to refuse or return the item. If notification provided is over three business days, FMP will accept the product as a donation, but FMP will not give credit to the Partner for the returned product.
- To return items, Partners must go to the Network Partners webpage and fill out the "Report a Discrepancy" form. It is recommended you provide the driver with the product's temperature at the time of pick-up or the temperature of your cooler or freezer at the time of pick-up in order to verify the cold chain.
- Partners may refuse items on the day of delivery and send them back on the truck as long as it was delivered in an FMP vehicle.
- Partners must call 715-835-9415 ext. 5 to alert FMP staff of the expected return. o Partners must also go to the Network Partners webpage and fill out the "Report a Discrepancy" form. Customer Pick-Up Procedure for Refusals/Returns

- When refusing or returning product from pick-up orders, Partners must call 715-835-9415 ext. 5 to notify an FMP representative of the refused or returned product before they leave the parking lot. ☐ The FMP Team will then process the return and update your account.

2026 Food Safety Manual: Labeling Requirements

- Labels must be present on all products. Unlabeled products must not be distributed.
- Labels must include a listing of the contents, ingredients (in order of inclusion), net weight, distributor, and distributor's address.
- If a label is not present on an individual item, you may make copies of the label, **from the original packaging**, and attach them to the product for distribution.

The *Food Safety Manual* can be found on the FMP website under *Network Partners*. In *Network Partners*, click under [Agency Info](#) on the orange plus button to the right of FOOD SAFETY. The directory link is labeled : **2026 Food Safety Manual**.

Click here to visit our Network Partners page to find the 2026 Partner Manual, the Food Safety Manual, and the 2026 Partner Directory

Partner Proud

We love celebrating the amazing partners and volunteers who make a difference in our communities! Since we're spread out across the area, we don't always get to see each other or hear about all the wonderful things happening. We'd love for you to share your stories and highlights with us—so we can give you the recognition you truly deserve! Feel free to send pictures and stories in so we can highlight you!

Please send to angela@fmpfoodbank.org

This month we want to recognize two groups that supported our neighbors at our Feed My People Pop-ups.

The Ladysmith Pop up has ended, but the great hearts and work of these volunteers shines bright. We are so appreciative of the people who were here every time, joined us a few times, ran traffic, and helped load food into vehicles. What a great bunch of people! We are grateful for you and the care you have for your community, and could not have done this pop up without you.

The Memorial Boys Tennis Team, their coaches, and supporters were a wonderful asset at a recent Eau Claire Pop-up. They were respectful and fun and we got a lot of compliments on their help! They volunteered on the distribution line assisting guests with their food items. Thank you for spending your day off of school with us!

We hope to see you at another distribution



Winter is almost over... but a few reminders first

Winter Weather Delivery Reminders

Winter weather can create challenging conditions for deliveries and distributions. Our shared goal is to keep everyone safe while ensuring food continues to reach our communities. Please review the reminders below to help deliveries and distributions run as smoothly as possible during snow and ice events. With spring trying to arrive, we also want to make sure delivery areas are free of large puddles and mud pits that the drivers and equipment can get stuck in.

Keeping Delivery Areas Safe

Please make sure driveways, parking areas, and walkways are cleared of snow and ice before scheduled deliveries. Salting or sanding slippery areas is strongly encouraged. Snow or ice buildup can make it difficult — and sometimes impossible — for trucks to safely access your location or for drivers to move pallet jacks to your door. If the truck will be unable to get to the regular drop off space, please let the Warehouse or Partnership Team know as soon as possible, and plan to have volunteers ready to assist in unloading from a different drop space

Pallets and Milk Crates

If you have pallets or milk crates to return, please store them indoors whenever possible until your next delivery so they remain clear of snow and ice. If indoor storage is not available, ensure they are covered and accessible.

Weather-Related Delays or Changes

Inclement weather may result in delivery delays, route adjustments, or cancelled distributions. If this occurs, partners will be notified as soon as possible. Please monitor your email for updates and communications from our team.

Driver Safety and Volunteer Support

It is important to us that we keep our volunteers, staff, and guests safe. In some situations, deliveries or distributions may need to be postponed or canceled. We appreciate your understanding as safety must remain our top priority. If you become aware of road closures or conditions that may affect access to your site, please notify us as soon as possible.

Delivery Cancellations or Pickup Changes

If you need to cancel a delivery or arrange to pick up your order instead, please call the Warehouse Manager at 715-835-9415 ext. 107 and leave a message. If you do not receive a response, please contact the Partnership Manager at 715-835-9415 ext. 106 for assistance.

Questions or Assistance

If you have any questions, our team is happy to help. Please call 715-835-9415 ext. 5.

Meet the Staff

Meet our newest staff Member Jamie. Jamie is the Outbound Supervisor in the Warehouse at Feed My People. Jamie was asked to talk a bit about himself and his role at Feed My People.

While growing up, my family moved a lot between Northern Wisconsin & Eastern Kentucky. Thirteen changes in schools later, I graduated high school in Ladysmith, WI. Then earned my BS in Business Administration from UW-River Falls. After graduating from UW-River Falls, I enlisted in the US Coast Guard. My duty station was the USCG Marine Safety Office, Boston, MA, in Marine Environmental Response department. After the USCG, I've worked various jobs. Between those jobs, I managed to drive around 3.5 million miles in 27 years as an over the road truck driver around the US & Canada.

As the FMP Shipping Supervisor, I work with staff and volunteers to pick orders, get them on trucks and create shipping documents. Responsibilities will also include using old driver tips and tricks to keep trucks running safely.

For fun, I have been practicing historical European Martial Arts for about 8 years, focusing on German longsword, basket hilt broadsword, and Irish stick fighting. Now that I'm back on a day shift, I am hoping to resume volunteering with Wisconsin's Hunter Education program.



Community Partnership Incentive Program

The Community Partnership Incentive Program is designed to support pantries in expanding the services available to their clients beyond food assistance. By inviting outside community resources—such as human services, public safety, healthcare, or other local support organizations—into pantry distributions, partners help connect households to critical services that promote long-term stability. To recognize and encourage this collaborative approach, Feed My People will provide a food credit to

participating pantries, helping offset future food purchases while strengthening community impact. Please see the program details below.

Even if you already have something scheduled, or a recurring event, we would still love to work with you on this and hear all of the great details! Reach out to your Partnership Team so we can get you all set up for potential incentive.

[Incentive Program](#)

Pop-Up Schedule



Feed My People | 2610 Alpine Road | Eau Claire, WI 54703 US

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