



Spring & Summer Weather Delivery Reminders

From Your Friends at Feed My People Food Bank

Spring and summer weather can bring rain, heat, and changing conditions that impact deliveries and distributions. Our shared goal is to keep everyone safe while ensuring food continues to reach our communities. Please review the reminders below to help deliveries and distributions run as smoothly as possible during warmer seasons.

Keeping Delivery Areas Safe

Please make sure driveways, parking areas, and walkways are clear of mud, large puddles, debris, overgrown grass, and other obstacles before scheduled deliveries. In spring, wet or unstable ground can make it difficult — and sometimes impossible — for trucks to safely access your location or for drivers to move pallet jacks to your door. In summer, heat and sun exposure can also impact unloading conditions, so shaded or covered areas are encouraged when possible. If the truck is unable to get to the regular drop-off space, please let the Warehouse or Partnership Team know as soon as possible, and plan to have volunteers ready to assist in unloading from a different drop space.

Pallets, Bread Trays, and Milk Crates

If you have pallets, bread trays, or milk crates to return, please store them in a dry, covered, or shaded area whenever possible until your next delivery—indoor storage is the best option if possible. During spring, ensure they are kept off wet or muddy ground. During summer, avoid prolonged direct sunlight to help prevent heat damage and extend their usability. If indoor storage is not available, please ensure they are covered, accessible, and placed on a stable surface.

Weather-Related Delays or Changes

Spring and summer weather may result in delivery delays, route adjustments, or canceled distributions due to heavy rain or flooding, severe storms, or extreme heat. If this occurs, partners will be notified as soon as possible. Please monitor your email for updates and communications from our team.

Driver Safety and Volunteer Support

It is important to us that we keep our volunteers, staff, and guests safe. In some situations, deliveries or distributions may need to be postponed or canceled. We appreciate your understanding as safety must remain our top priority. If you become aware of road closures, flooding, or other conditions that may affect access to your site, please notify us as soon as possible.

Delivery Cancellations or Pickup Changes

If you need to cancel a delivery or arrange to pick up your order instead, please call the Warehouse Manager at **715-835-9415 ext. 107** and leave a message. If you do not receive a response, please contact the Partnership Manager at **715-835-9415 ext. 106** for assistance.

Food Safety in Heat and Humidity

Warmer temperatures and increased humidity can create conditions that impact food safety and product quality. Please take steps to ensure pantry and storage areas remain as cool and dry as possible (41-70 degrees for dry storage per safety guidelines). High heat and humidity can lead to spoilage, mold growth, and compromised packaging. Please ensure good air circulation and ventilation whenever possible. Keep food elevated off the floor (6 inches) and away from walls (4 inches) to reduce moisture exposure. Monitor products regularly for signs of heat damage, swelling, condensation, or mold, and remove any compromised items immediately.

Maintaining appropriate storage conditions helps ensure the safety and dignity of the food provided to your community.

Questions or Assistance

If you have any questions, our team is happy to help. Please call **715-835-9415 ext. 5**.