



# VOLUNTEER FAQs

## **DO I NEED TO APPLY/SCHEDULE IN ADVANCED TO VOLUNTEER?**

Yes. Scheduling can be done on our website at [www.fmpfoodbank.org](http://www.fmpfoodbank.org). Click on "Get Involved" and then "Volunteer". There should be a list of highlighted events, otherwise click on the calendar to check for full list of events by day. If you any questions on the scheduling or how to sign up, please reach out to our Warehouse Rework Coordinator Ken at [ken@fmpfoodbank.org](mailto:ken@fmpfoodbank.org) or give him a call at (715) 835-9415 Ext 101.

## **HOW MANY VOLUNTEERS CAN WE BRING?**

Depending on your volunteer project, we are usually able to accommodate anywhere from 1-18 volunteers.

## **ARE THERE AGE REQUIREMENTS FOR VOLUNTEERS?**

Yes. We have specific youth volunteer requirements. We ask that all volunteers are 8 years of age or older. We also ask that volunteers under the age of 16 have an adult volunteering with them. When there is a group of volunteers under the age of 16, there should be one adult for every 4 kids.

## **WHERE DO I GO TO VOLUNTEER?**

2610 Alpine Road, Eau Claire, WI 54703. Walk through door #17.

## **IS THERE PARKING?**

Yes. We offer parking for all our volunteers on the East side of our building. Enter through door #17.

## **WHAT SHOULD I WEAR?**

Please wear closed-toed shoes, clean and comfortable clothing. If you are working with our food, please refrain from wearing jewelry, or clothing with loose, dangling beads.

## **SHOULD I BRING SUPPLIES OR EQUIPMENT?**

No. For the safety of our food and volunteers, we provide all of the supplies needed for your tasks.

## **CAN I BRING FOOD OR BEVERAGES?**

Yes. We have table space and refrigeration available. All food and beverages must be consumed in our Volunteer/Community Room.

[FMPFOODBANK.ORG](http://FMPFOODBANK.ORG)

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## **CAN I CHEW GUM OR USE TOBACCO?**

You may smoke in our outdoor designated area, however, chewing gum and tobacco are not allowed in our facility.

## **WHAT IF I'M ILL?**

Please reschedule your shift if you are, or have been ill, in the last 24 hours.

## **WHAT DO I DO WITH MY VALUABLES?**

Please leave them at home. We are not responsible for any lost or stolen items.

## **WHAT IF THERE'S INCLEMENT WEATHER?**

Please contact us in inclement weather to ensure we are still operating or if you cannot make your shift.

## **CAN I DROP IN TO VOLUNTEER OR DO I NEED TO SCHEDULE?**

No. All of our volunteering events are listed on our website. Please go there to register for an available scheduled event.

## **WHAT IF I HAVE FOOD ALLERGIES?**

In a food environment like ours, we cannot guarantee that you won't be exposed to food allergens.

## **DO YOU HAVE OTHER VOLUNTEER OPPORTUNITIES?**

Yes. Please let us know what interests you, and we will try to find the best volunteer position to match your interests.

## **WHAT IF I NEED TO CANCEL?**

Please let us know if you are unable to fulfill your scheduled shift. Your confirmation email will have a link to cancel your scheduled shift. Otherwise please call Ken at 715-835-9415 Ext. 101.

## **DO YOU ACCOMMODATE PEOPLE WITH PHYSICAL OR MENTAL LIMITATION?**

Yes. We welcome all members of our community to volunteer.

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## **DO YOU ACCEPT COMMUNITY SERVICE VOLUNTEERS?**

Yes. We offer opportunities for community service volunteers on a case-by-case basis subject to space and availability.

## **WHAT ACTIVITIES ARE PROHIBITED BY VOLUNTEERS?**

Inappropriate language, behavior, or attire; violence or harassment of any type, theft, damage to property, use or possession of drugs, alcohol or weapons, use of tobacco in undesignated areas, in adherence to personal, food safety, or program procedures; defiance of confidentiality, engaging in activities in conflict with our values or the civil rights of others.